



CATERHAM VALLEY PARISH COUNCIL

Accessibility Statement

This website is run by Caterham Valley Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

AbilityNet (<https://mcmw.abilitynet.org.uk>) has advice on making your device easier to use if you have a disability.

How accessible is this website?

- We know some parts of this website aren't fully accessible:
- You can't modify the line height or spacing of text
- Some PDF documents aren't fully accessible to screen reader software
- You can't skip to the main content when using a screen reader
- There's a limit to how far you can magnify the map on our 'contact us' page
- We have plans in place to improve and make our website fully compliant

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print easy read, audio recording for example, please use the

details **on our contact us page.** <http://caterhamvalleypc.org.uk/contact-us/>. We'll consider your request and get back to you in 15 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, **contact the clerk** <http://caterhamvalleypc.org.uk/contact-us/>

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, **contact the Equality Advisory and Support Service (EASS)** (<https://www.equalityadvisoryservice.com/>)

Contact Us

Clerk, Mrs Maureen Gibbins
Post: Salmons, Salmons Lane, Whyteleafe, Surrey CR3 0HB
Email: clerk@caterhamvalleypc.org.uk
Call: 07510 226989

When we publish new content, we'll make sure our use of images meets accessibility standards.